

SY Summary

SYBIP UPDATE: APRIL 2023

JOURNEYS (MILLIONS)

Latest 12 Months (Year to 4th Mar 2023)

ACTUAL	TARGET	% COMPARED TO TARGET
62	77	80%

JOURNEYS GAP/SURPLUS
-15

Data Source: Operator Supplied Data

JOURNEYS (MILLIONS)

TOTAL SOUTH YORKSHIRE JOURNEYS

Legend: SYBIP Launch (Orange Bar), South Yorkshire Journeys (Blue Line)

COMMENTS

Comparison to 2024/5 Targets

- Total journeys 62m: **15m** short of target
- Reliability 97.6%: **2%** short of target
- Punctuality 79%: no target set
- Passenger satisfaction in 2019 at 89%: **3%** short of target
- Journey times -awaiting list of routes/corridors to include

PUNCTUALITY

Latest 12 Months (April 2022 to Mar 2023)

ACTUAL	TARGET	DIFFERENCE
0.9		

AVERAGE EXCESS WAITING TIME*

ACTUAL	TARGET	DIFFERENCE
78.6%	95.0%	-16.4%

PERCENTAGE ON TIME

NOT CONFIRMED

Data Source: Real Time Data

RELIABILITY

Latest 12 Months (Mar 2022 to Feb 2023)

ACTUAL	TARGET	DIFFERENCE
97.6%	99.5%	-1.9%

PERCENTAGE OPERATED

ROUTE JOURNEY TIMES

Awaiting feedback on routes/corridors to include

FLEET COMPOSITION

As at January 2022

ACTUAL	TARGET	DIFFERENCE
0.0%		
51.9%		

PROPORTION ZERO EMISSION

PROPORTION EURO V STANDARD OR OLDER

Data Source: Operator Supplied Data

VALUE FOR MONEY

As at May 2022

ACTUAL	TARGET	DIFFERENCE
£4.76		
£16.75		

AVERAGE FARE SY 1 DAY

AVERAGE FARE SY 7 DAY

Note: VfM survey format agreed, survey in set up stage

Data Source: South Yorkshire Tickets (First, Stagecoach, TML, Arriva & Travelmaster)

PASSENGER SATISFACTION

Autumn 2019*

ACTUAL	TARGET	DIFFERENCE
89%	92%	-3%
47%		

PERCENTAGE SATISFIED WITH BUS SERVICE OVERALL

SYMCA TRAVEL SURVEY CARRIED OUT IN AUTUMN 2022

Data Source: Transport Focus *Surveys not taken place since 2019 (Covid-19)

By LA Summary

SYBIP UPDATE: APRIL 2023

JOURNEYS (MILLION): YEAR TO 4TH MARCH 2023

SOUTH YORKSHIRE				DISTRICTS			CUSTOMER GROUP				
ALL	ACTUAL	TARGET	% COMPARED TO TARGET	DISTRICT	ACTUAL	TARGET	% COMPARED TO TARGET	CUSTOMER GROUP	ACTUAL	TARGET	% COMPARED TO TARGET
	62	77	80%	BARNESLEY	8.4			FARE PAYERS	34.0		
				DONCASTER	11.7			ENCTS	13.9		
				ROTHERHAM	7.6			CHILD	13.7		
				SHEFFIELD	34.0						
			JOURNEYS GAP/SURPLUS								
			-15								

Data Source: Operator Supplied Data

OPERATIONAL PERFORMANCE: PUNCTUALITY (APRIL 2022 TO MAR 2023)

SOUTH YORKSHIRE				DISTRICTS			District Punctuality	
PERCENTAGE ON TIME	ACTUAL	TARGET	DIFFERENCE	DISTRICT	ACTUAL	TARGET		DIFFERENCE
	78.6%	95.0%	-16.4%	BARNESLEY	80.6%	95.0%	-14.4%	
		NOT CONFIRMED		DONCASTER	77.1%	95.0%	-17.9%	
				ROTHERHAM	79.5%	95.0%	-15.5%	
				SHEFFIELD	78.2%	95.0%	-16.8%	

Data Source: Real Time Data

OPERATIONAL PERFORMANCE: RELIABILITY (MARCH 2022 TO FEBRUARY 2023)

SOUTH YORKSHIRE				DISTRICTS			District Reliability	
PERCENTAGE OPERATED	ACTUAL	TARGET	DIFFERENCE	DISTRICT	ACTUAL	TARGET		DIFFERENCE
	97.6%	99.5%	-1.9%	BARNESLEY	97.9%	99.5%	-1.6%	
				DONCASTER	98.6%	99.5%	-0.9%	
				ROTHERHAM	97.2%	99.5%	-2.3%	
				SHEFFIELD	97.2%	99.5%	-2.3%	

Data Source: Real Time Data

By LA Passenger Trips

Bus Passenger Numbers in South Yorkshire

